

# Integrated Management Systems Policy

FORGITAL ITALY S.P.A. and FLY S.P.A. 's **Policy** is to search for excellence, pursuing and anticipating, whenever possible, the application of the highest standards:

- in the **Safety, Quality** and in the **On-Time Delivery** of our products and services;
- in the activities concerning the **Health and Safety** at Work, both for our employees and for all people temporarily at work in our Company;
- in the improvement of its **Environmental** performances and the respect for the Company's environment,
- in the continuous improvement of its **Energy** performance, of consumption and energy costs.
- in the continuous improvement of the management systems, quality, environmental, safety and energy.

The Quality, Environmental, Safety Management and Energy System and the targets of the Company' processes, which are under constant development and verification, are FORGITAL means to achieve these goals.

Specifically, the instruments that FORGITAL chooses to use are:

- a commitment to the full customer satisfaction towards **continuous improvement with the target of zero defects** in our products and processes by means of company's inter-functional improvement projects
- moving from the **compliance to the laws and the respect of the subscribed requirements**, to the development and implementation of international standards and guidelines and customer requirements, to ensure their complete observance, and applying precautionary measures to reduce the risks for the customer satisfaction, for the environment, for the health and safety of the employees also through an **Open Reporting culture**.
- the **constant dialogue with Stakeholders**, among which Authorities, Customers, Suppliers, Local Community, the Employees and the Property, with which the Company interact in order to convert, if possible, their expectations into internal requisites;
- management of human resources, which shall promote the growth of the **Company know-how and correlate the recognition to performances, supported by a strong commitment to the training, involvement and sensibilization of management and employees, knowledge and deployment of the Human Factors and their management**; a strong involvement and awareness of all managers and employees shall also be achieved, through delegation, to **make everybody responsible and full aware of all risks, including the ones related to Human Factors**, and opportunities resulting from satisfying the Customer requirements, from applying and improving a safe work environment and from the reduction of energy costs and consumptions;
- the work in the products Lifecycle Perspective, paying particular attention to the environmental management of the supply chain;
- the **constant interaction with the Suppliers**, to arrange our common improvement actions, needed to strengthen their qualification
- the constant search for **innovative solutions and product and services purchasing**, leading to improve the products and the energy performances, to prevent and reduce the risks for the environment and for all those who cooperate with the Company;
- the **periodical evaluation of the quality of all our activities and the delivery time of our products**, of the Employees Health and Safety, of the environmental and energetic impacts, of the Stakeholders needs and expectations, of the **Human Factor performance**, with their constant re-examination and update of their specific goals, **foreseeing all necessary actions, resource and information to reduce the risks to not-achieve these goals**;
- the realization of a workplace that prevents accidents, ill health risks and pollution of environment.

The ethics and its full compliance are the aims of our daily work.

Our hope is to share these principles with all those who, throughout the world, will have the chance to deal with us.

Date  
18-Sep-2024

President of Forgital Italy S.p.A.  
Meddah Hadjar

